

Family Housing Internet

➤ **DIAMOND** **\$157.03/month**

For heavy video streaming, downloading, gaming, and home networking applications using multiple PCs and smart devices

- Download speed: up to **1 Gbps**
- Upload speed: up to **100 Mbps**
- Monthly data limit: **Unlimited**

➤ **PLATINUM** **\$101.95/month**

For medium video streaming, downloading, gaming, and home networking applications using PCs and smart devices

- Download speed: up to **400 Mbps**
- Upload speed: up to **75 Mbps**
- Monthly data limit: **600 GB**

➤ **GOLD** **\$87.67/month**

For light video streaming, downloading, and web surfing using a PC and a couple of smart devices

- Download speed: up to **200 Mbps**
- Upload speed: up to **50 Mbps**
- Monthly data limit: **500 GB**

➤ **SILVER** **\$48.91/month**

For occasional video streaming, downloading, and web surfing using a PC and a couple of smart devices

- Download speed: up to **50 Mbps**
- Upload speed: up to **25 Mbps**
- Monthly data limit: **400 GB**

➤ **DIME** **\$37.69/month**

For basic internet use; web surfing and emailing using a PC or smart device

- Download speed: up to **10 Mbps**
- Upload speed: up to **5 Mbps**
- Monthly data limit: **300 GB**

❖ Packages include:

DOCSIS 3.X Cable Modem/Wireless Cable Modem with Ethernet Cable

(Must be returned upon account closure)

www.amicable.net

Important Info

❖ **15% INTERNET DISCOUNT + AmericableTV**

- ❖ Everything is **Self-Installed**
- ❖ No Registration Fee
- ❖ No Upgrade/Downgrade Fee
- ❖ No Cancellation Fee
To cancel services, **just return all equipment**

Non-Payment Policy

If your service is disconnected due to non-payment, all services will be disconnected until payment is received. This includes Free Military Tier and any pre-paid services.

In order to reconnect services, the past due balance must be paid, in addition to \$30 reconnect fee. We may require the next months payment depending on when services are reconnected.

Miscellaneous Fee

- Damaged/Unreturned Modem \$125.00 OTC
- Damaged/Unreturned MoCA Device \$85.00 OTC
- Non-Pay Reconnect \$30.00 OTC
- NSF Charge (returned check) \$30.00 OTC
- Late Payment Fee \$10.00 OTC
- Credit Card Decline Fee \$30.00 OTC

Wireless Cable Modem **\$6.07/month**

- Cable modem/router all in one combo
- If this option is NOT selected, a wireless router (gigabit capable is recommended) is needed for Wi-Fi

Additional Data Usage Fee **\$12.50/50GB**



Follow us for the latest news and updates!

www.amicable.net

How to Sign Up

2 options:

1. Visit our website at www.amicable.net
→ Click on "Sign Up"
2. Visit our office
No appointment is required

My Account

✓ **Create your account at www.amicable.net after signing up**

- "My Account"
- [New portal user? Register an account here!](#)

✓ **Pay your bill**

✓ **Monitor your bandwidth**

✓ **Update your credit card**

✓ **Request to upgrade your package**

✓ **Request to suspend your account before your deployment or vacation!**

\$4.95 to suspend your services while TAD or vacation; Must be an Auto Credit Card customer with at least 6 months remaining until expiration date.

Customer Service Office

DSN: 241-2288 Opt. 1

From JP Cell: 046-896-2288 Opt. 1

From US Cell: (305)257-8843 Opt. 1

YOKOSUKA

Mon – Fri 0730 - 1630
Fleet Rec 1F

ATSUGI

Mon – Fri 0730 - 1630
Bldg. 538

SASEBO

Mon – Fri 0730 - 1630
Bldg. 96

IWAKUNI

Mon – Sat 0730 - 1630
Bldg. 9500

For commercial packages, please inquire at your local office

www.amicable.net

AMERICABLE

Serving All Your Entertainment Needs

86 HD TV Channels

50 Digital Music Channels

High Speed Internet Packages:

| | |
|-----------------|-----------------|
| 1 Gbps | Diamond |
| 400 Mbps | Platinum |
| 200 Mbps | Gold |
| 50 Mbps | Silver |

*Wired / Wireless connection speeds are best effort

Technical Support

DSN: 241-2288 Opt. 2

From JP Cell: 046-896-2288 Opt. 2

From US Cell: (305)257-8843 Opt. 2

Online Chat: www.amicable.net

OPEN 24/7

ALL PRICING DOES NOT INCLUDE ANY TAXES OR FRANCHISE FEES THAT MAY APPLY

www.amicable.net

Free Tier

AmericableTV \$66.25

(Includes Stingray Digital Audio Channels)

Premium Bundle \$11.17

Subscribe In-Status System

Free AFN TV All Bases

- | | |
|----------------------------------|-----------------------|
| Ch. 15.0 Reserved for Future Use | Ch. 15.5 AFN Pacific |
| Ch. 15.1 Channel Lineup | Ch. 15.6 AFN Spectrum |
| Ch. 15.2 AFN Prime Atlantic | Ch. 15.7 AFN Sports 2 |
| Ch. 15.3 AFN News | Ch. 15.8 AFN Family |
| Ch. 15.4 AFN Sports | Ch. 15.9 AFN Movie |

- | | |
|------------------------------------|-----------------------------------------|
| Ch. 95 AFN Prime Atlantic | Ch. 147 MTV** |
| Ch. 96 AFN News | Ch. 148 MTV 2** |
| Ch. 97 AFN Sports | Ch. 149 VH1** |
| Ch. 98 AFN Pacific | Ch. 150 BET** |
| Ch. 99 AFN Spectrum | Ch. 153 EWTN* |
| Ch. 100 AFN Sports 2 | Ch. 156 Freeform HD* |
| Ch. 101 AFN Family | Ch. 157 Nick Jr.** |
| Ch. 102 AFN Movies | Ch. 158 Nickelodeon HD** |
| Ch. 103 NHK-G | Ch. 208 Fox Business HD* |
| Ch. 104 NHK-E | Ch. 209 Vice* |
| Ch. 111 YAB Yamaguchi Asahi | Ch. 210 Military History Channel* |
| Ch. 112 TSS TV Shin-Hiroshima | Ch. 211 American Heroes Channel* |
| Ch. 113 KRY Yamaguchi | Ch. 212 Discovery Channel HD* |
| Ch. 114 RCC | Ch. 213 Science Channel HD* |
| Ch. 115 Hiroshima HOME TV | Ch. 214 National Geographic HD* |
| Ch. 120 FOX Sports 1 HD* | Ch. 215 Outdoor Channel HD* |
| Ch. 121 FOX Sports 2 HD* | Ch. 216 Sportsman Channel* |
| Ch. 122 Big 10 HD* | Ch. 218 CBS Sports Network |
| Ch. 123 USA Network* | Ch. 223 The Golf Channel HD* |
| Ch. 124 SyFy* | Ch. 224 Investigation Discovery HD* |
| Ch. 125 FXX HD* | Ch. 225 Crime + Investigation* |
| Ch. 126 TV Land** | Ch. 228 Cooking Channel* |
| Ch. 127 Animal Planet HD* | Ch. 229 OWN ~ Oprah Network* |
| Ch. 128 Travel Channel* | Ch. 231 Discovery Family Channel* |
| Ch. 129 TLC* | Ch. 232 FYI Channel HD* |
| Ch. 131 Food Network HD* | Ch. 234 Hallmark Channel HD* |
| Ch. 132 HGTV HD* | Ch. 235 Hallmark Movies & Mysteries HD* |
| Ch. 133 A&E HD East* | Ch. 236 Lifetime Real Women* |
| Ch. 134 FX HD* | Ch. 238 Magnolia Network HD* |
| Ch. 136 Lifetime HD* | Ch. 239 AMC* |
| Ch. 137 Lifetime Movie Network HD* | Ch. 240 BBC America* |
| Ch. 138 FX Movie Channel HD* | Ch. 241 BBC World* |
| Ch. 140 Paramount Network HD** | Ch. 242 IFC* |
| Ch. 141 Comedy Central HD** | Ch. 243 Sundance* |
| Ch. 142 Fox News Channel HD* | Ch. 244 WE (Women's Entertainment)* |
| Ch. 145 The History Channel* | Ch. 245 Bravo* |
| Ch. 146 CMT** | Ch. 246 Oxygen* |
| | Ch. 247 Universal Kids* |

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|------------------------------|---------------------|
| Ch. 309 The Movie Channel | Ch. 316 SHO Extreme |
| Ch. 310 Showtime | Ch. 317 SHO Next |
| Ch. 311 Showtime Family Zone | Ch. 318 SHO Women |
| Ch. 312 Flix | Ch. 319 TMC Xtra |
| Ch. 313 Showtime 2 | |
| Ch. 314 SHO x BET | |
| Ch. 315 Showtime Showcase | |



To see the status of Americable planned maintenance and outage alerts, please go to our website and click on "Service Status". From there, you can view the status of our systems to see if your location is affected.

You can also **sign-up for e-mail alerts** if desired based on where you live. Please go to <https://kb.americable.net/knowledge-base/how-to-subscribe-to-amicable-status/> for further instructions on how to sign up.

Free Local TV Iwakuni

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|----------------------------------|----------------------------------|
| Ch. 16.0 Reserved for Future Use | Ch. 17.1 RCC |
| Ch. 16.1 YAB Yamaguchi Asahi | Ch. 17.2 Hiroshima HOME TV |
| Ch. 16.2 NHK-G | Ch. 17.3 MC Perry School Channel |
| Ch. 16.3 NHK-E | Ch. 17.4 Commander's Channel |
| Ch. 16.4 TSS TV Shin-Hiroshima | Ch. 17.5 Weather Channel |
| Ch. 16.5 KRY Yamaguchi | Ch. 17.6 Americable Channel |

Stingray Digital Audio Channels

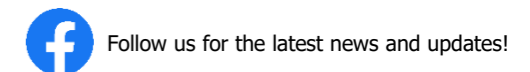
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|-------------------------------|-----------------------------|
| Ch. 901 Pop Classics | Ch. 926 Classic Rock |
| Ch. 902 Classic Masters | Ch. 927 Heavy Metal |
| Ch. 903 Chamber Music | Ch. 928 Rock Alternative |
| Ch. 904 Broadway | Ch. 929 Adult Alternative |
| Ch. 905 Eclectic Electronic | Ch. 930 Alt Rock Classics |
| Ch. 906 The Spa | Ch. 931 Hit List |
| Ch. 907 Easy Listening | Ch. 932 Dance Clubbin' |
| Ch. 908 Smooth Jazz | Ch. 933 Groove Disco & Funk |
| Ch. 909 Jazz Masters | Ch. 934 Maximum Party |
| Ch. 910 Jazz Now | Ch. 935 Urban Beats |
| Ch. 911 Hip Hop | Ch. 936 The Chill Lounge |
| Ch. 912 Swinging Standards | Ch. 937 Jammin' |
| Ch. 913 Gospel | Ch. 938 Soul Storm |
| Ch. 914 The Light | Ch. 939 Classic RnB & Soul |
| Ch. 915 No Fences | Ch. 940 The Blues |
| Ch. 916 Country Classics | Ch. 941 Today's Latin Pop |
| Ch. 917 Hot Country | Ch. 942 Latino Urbana |
| Ch. 918 Alt-Country Americana | Ch. 943 Latino Tropical |
| Ch. 919 Bluegrass | Ch. 944 Rock en Espanol |
| Ch. 920 Jukebox Oldies | Ch. 945 Romance Latino |
| Ch. 921 Flashback 70's | Ch. 946 Retro Latino |
| Ch. 922 Everything 80's | Ch. 947 Y2K |
| Ch. 923 Nothin' but 90's | Ch. 948 Folk Roots |
| Ch. 924 Pop Adult | Ch. 949 Kids' Stuff |
| Ch. 925 Rock | Ch. 950 Holiday Hits |

How To Download and Install AmericableTV App



<https://kb.americable.net/article-categories/iptv/>

Scan the QR code to be directed to our website, where you can follow the instructions to download and install AmericableTV app for the devices listed below.



Setting The Standard

Americable continues to set the standard in quality service and programming throughout Japan



* 72 Lookback ** 24 Lookback
 Note: - Lookback not available on local channels & CBS Sports
 - Specific programming and channel lineup subject to change



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